



Winter 2004

# Alaskan Way Viaduct and Seawall Replacement Project

## Business Questionnaire Form

The Washington State Department of Transportation, City of Seattle and Federal Highway Administration are working to select and build a replacement option for both the Alaskan Way Viaduct and Seawall. The project team is currently reviewing five alternatives through the environmental process and hopes to have a preferred alternative selected by 2004 and final environmental approval by 2005. Construction is scheduled to begin in 2008.

In order to assist with planning efforts, the project team would like to know more about businesses in the project area. Please take a moment to fill in this questionnaire and return it to the project team (contact information on the back of this sheet). Thank you for taking the time to tell the project about your business.

**1. Please describe your business.**

**2. What are the hours of operation of your business?**

- ☐ 8 am - 5 pm
- ☐ 24 hours
- ☐ other (please list)

Which day(s) are you closed?

**3. How do customers/vendors access your business?**

- ☐ on street parking
- ☐ transit
- ☐ walking
- ☐ other (please list)

**4. Where do most of your customers/clients travel from?**

**5. How many customers visit your business on a daily basis?**

- ☐ more than 100
- ☐ 99-50
- ☐ 49-25
- ☐ fewer than 25

**6. What are the peak months for your business?**

- ☐ Summer
- ☐ Holiday season
- ☐ other (please list)

**7. How many employees do you have and how do they get to work?**

- ☐ 1-10

transit

%
- ☐ 10-25
- drive
- %
- ☐ 25-50
- carpool
- %
- ☐ 50+
- walk
- %

**8. What types of deliveries are necessary for your business and when do most of these occur?**

- ☐ 6-9 am
- ☐ 9am-noon
- ☐ noon-3pm
- ☐ 3pm-6pm
- ☐ after hours

**9. Where do most of your deliveries come from? Do they use the viaduct?**

**10. What transportation challenges does your business face?**

**11. How do you generally get your information about neighborhood events?**

- ☐ newspaper
- ☐ email
- ☐ community calendar
- ☐ word of mouth
- ☐ websites (which ones)

- ☐ other (please list)



12. How many off-street parking spaces are available to your business?

13. How sensitive is your business to the availability of on-street parking spaces?

14. Are you aware of the project website and if so, how frequently have you visited it?

☐ yes ☐ no

15. What considerations should we be aware of for customers with disabilities that visit your business?

16. What concerns or issues do you have about the 5 proposed alternatives and their impact on your business?

17. What are the primary languages of your customers?

☐ English ☐ Spanish  
☐ Chinese ☐ Vietnamese  
☐ Tagalog ☐ Unknown  
☐ Others (please list)

18. Is your business women or minority owned and if so, please list which category?

☐ yes ☐ no

19. Do you have any employees for whom English is not their first language and if so, which languages do they speak?

☐ yes ☐ no

20. Are there other businesses that you would recommend we speak with?

If you would like to join the mailing list, please fill in the following information:

Name: \_\_\_\_\_  
Affiliation: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_  
E-mail: \_\_\_\_\_

☐ Please check if you prefer to receive information via email versus regular mail.

For More Information:

Website: [www.wsdot.wa.gov/projects/viaduct](http://www.wsdot.wa.gov/projects/viaduct)

Phone: 206-269-4421

E-mail: [viaduct@wsdot.wa.gov](mailto:viaduct@wsdot.wa.gov)

Send a letter to:

Alaskan Way Viaduct and Seawall  
Replacement Project  
c/o WSDOT  
999 Third Avenue, Suite 2424  
Seattle, WA 98104

備有翻譯服務

May magagamit na mga serbisyo  
ng pagsasalin

Servicios de traducciones

Có Dịch Vụ Thông Dịch

Sarah Ferguson (206) 382-5287

**Americans with Disabilities Act (ADA) Information:** Individuals requiring reasonable accommodation of any type may contact Sarah Ferguson at (206) 382-5287/ [fergusa@wsdot.wa.gov](mailto:fergusa@wsdot.wa.gov). Persons who are hard of hearing may call WA State Telecommunications Relay Service (TTY) at 711. **Title VI:** WSDOT assures full compliance with Title VI of the Civil Rights Act of 1964 by prohibiting discrimination based on race, color, national origin and sex in the provision of benefits and services. For language interpretation services please contact WSDOT at (206) 382-5287. It is necessary to speak limited English so that your request can be appropriately responded to. For information on WSDOT's Title VI Program, please contact the Title VI Coordinator at (360) 705-7098.